

# EDUCATION SCHEDULE-AT-A-GLANCE

JANUARY – JUNE 2019

Knowledge Translated Into Results



Self-Paced  
Learn at your  
pace on your  
own schedule.



Virtual  
Online at a  
specific date  
and time.



Public  
Offered at a  
specific date  
time and  
location



In-House  
Onsite at your  
preferred location,  
date and time.

COURSES	JAN	FEB	MAR	APR	MAY	JUN
<b>BUSINESS PORTFOLIO</b>						
<a href="#">Business Relationship Management Professional</a>			Virtual Class (4-6) Las Vegas, NV (21-23)		Virtual Class (1-3)	Virtual Class (3-5)
<a href="#">Organizational Change Management Foundation</a>		Virtual Class (7-9)	Las Vegas, NV (21-23)	Virtual Class (4-6)		Virtual Class (6-8)
<a href="#">Organizational Change Management Practitioner</a>		Virtual Class (10-11)		Virtual Class (7-8)		Virtual Class (9-10)
<b>IT PORTFOLIO</b>						
<b>NEW!</b> <a href="#">Integrated Service Management Essentials</a>			Las Vegas, NV (21-22)	Virtual Class (28-29)		Virtual Class (9-10)
<a href="#">Agile Scrum Foundation</a>					Virtual Class (18-19)	Virtual Class (20-21)
<a href="#">Certified Agile Scrum Master &amp; Leader</a>				Virtual Class (20-22)		Virtual Class (17-19)
<a href="#">Certified Hardware Asset Management Professional</a>		Virtual Class (17-18)			Virtual Class (15-16)	
<a href="#">Certified Software Asset Manager</a>			Virtual Class (25-26)			Virtual Class (23-24)
<a href="#">Defining &amp; Governing Enterprise IT To Deliver Business Value</a>					Virtual Class (24-26)	
<b>NEW!</b> <a href="#">DevOps Essentials</a>		Virtual Class (23-25)	Las Vegas, NV (21-23)	Virtual Class (25-27)		Virtual Class (22-24)
<b>NEW!</b> <a href="#">DevOps Leadership</a>			Las Vegas, NV (21-23)			Virtual Class (10-12)
<a href="#">How To Define &amp; Implement A Service Catalog</a>						
<a href="#">How To Define &amp; Implement A CMDB According To ITIL v3 Best Practices</a>					Virtual Class (25-26)	
<a href="#">ITAM Foundations</a>				Virtual Class (11-12)		Virtual Class (13-14)
<b>NEW!</b> <a href="#">ITIL 4 Foundation</a>			Virtual Class (14-15) Las Vegas (15-17) Las Vegas (21-23) Virtual Class (25-26)	Virtual Class (4-5) Virtual Class (11-12) Virtual Class (18-19) Virtual Class (28-29)	Toronto, ON (4-5) Virtual Class (8-9) Philadelphia, PA (15-16) Virtual Class (25-26)	Virtual Class 9-10 Virtual Class (27-28) Virtual Class (10-11) Virtual Class (27-28)
<a href="#">ITIL v3 Continual Service Improvement</a>		Virtual Class (21-23)				
<a href="#">ITIL v3 Foundation</a>		Virtual Class (28-30)		Virtual Class (25-27)	Virtual Class (29-1)	Virtual Class (29-31) Virtual Class (24-26)
<a href="#">ITIL v3 Managing Across The Lifecycle</a>				Virtual Class (18-22)		Virtual Class (17-21)
<a href="#">ITIL v3 Operational Support &amp; Analysis</a>				Virtual Class (26-29)		
<a href="#">ITIL v3 Planning, Protection &amp; Optimization</a>						Virtual Class (21-24)
<a href="#">ITIL v3 Practitioner</a>		Virtual Class (14-16)				Virtual Class (1-3)
<a href="#">ITIL v3 Release, Control &amp; Validation</a>						Virtual Class (3-6)
<a href="#">ITIL v3 Service Design</a>			Virtual Class (27-1)			
<a href="#">ITIL v3 Service Offerings &amp; Agreements</a>						Virtual Class (14-17)
<a href="#">ITIL v3 Service Operation</a>					Virtual Class (8-10)	
<a href="#">ITIL v3 Service Strategy</a>				Virtual Class (18-20)		
<a href="#">ITIL v3 Service Transition</a>			Virtual Class (25-27)			
<a href="#">Lean IT Foundation: Understanding Lean IT Principles &amp; Objectives</a>		Virtual Class (31-1)	Las Vegas, NV (16-17) Virtual Class (28-1)	Virtual Class (28-29)	Virtual Class (29-30)	Virtual Class (30-31) Virtual Class (27-28)
<a href="#">Lean IT Leadership</a>			Las Vegas, NV (21-23)		Virtual Class (17-19)	
<a href="#">Lean IT Kaizen: Implementing Lean IT Practices</a>		Virtual Class (2-4)			Virtual Class (1-3)	
<a href="#">Problem Management: Root Cause Analysis</a>			Virtual Class (25-26)			

## CONFERENCES & SPECIAL EVENTS

[Pink19](#) – 23<sup>rd</sup> Annual International IT Service Management Conference & Exhibition – February 17-20, 2019 – Bellagio, Las Vegas, NV

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