



Knowledge Translated Into Results

# EDUCATION SCHEDULE-AT-A-GLANCE

JULY – DECEMBER 2019



Virtual  
Online at a  
specific date  
and time.

Public  
Offered at a  
specific date  
time and  
location

In-House  
Onsite at your  
preferred location,  
date and time.

COURSES		JULY	AUG	SEPT	OCT	NOV	DEC
<a href="#">DevOps Essentials</a>			Kuala Lumpur (21-23)	Kuala Lumpur (25-27)			
<a href="#">ITIL 4 Foundation</a>		Kuala Lumpur (15-16)	Singapore (13-14) Kuala Lumpur (21-22)		Kuala Lumpur (3-4)		
<b>NEW!</b> <a href="#">ITIL 4 Managing Professional (MP) Transition</a>							Singapore (9-13)
<a href="#">ITIL v3 Continual Service Improvement</a>		Kuala Lumpur (9-12)		Kuala Lumpur (3-6)			
<a href="#">ITIL v3 Service Operation</a>		Kuala Lumpur (15-18)					
<a href="#">ITIL v3 Service Strategy</a>		Singapore (29-1)					
<a href="#">Lean IT Foundation: Understanding Lean IT Principles &amp; Objectives</a>			Singapore (28-29)		Kuala Lumpur (7-8)		
<a href="#">Service Automation Foundation</a>		Kuala Lumpur (22-23)					
<a href="#">Agile Scrum Foundation</a>		Kuala Lumpur (17-18)					
<a href="#">Certified Agile Scrum Master &amp; Leader</a>			Kuala Lumpur (21-23)			Kuala Lumpur (4-6)	

COURSES AVAILABLE IN SELF-PACED ONLINE FORMAT	
Learn at your pace on your own schedule.	
<a href="#">Business Relationship Management Professional</a>	<a href="#">DevOps Essentials</a>
<a href="#">Integrated Service Management Essentials</a>	<a href="#">ITIL 4 Foundation</a>
<a href="#">ITIL v3 Continual Service Improvement</a>	<a href="#">ITIL v3 Foundation</a>
<a href="#">ITIL v3 Managing Across The Lifecycle</a>	<a href="#">ITIL v3 Operational Support &amp; Analysis</a>
<a href="#">ITIL v3 Planning, Protection &amp; Optimization</a>	<a href="#">ITIL v3 Release, Control &amp; Validation</a>
<a href="#">ITIL v3 Service Design</a>	<a href="#">ITIL v3 Service Offerings &amp; Agreements</a>
<a href="#">ITIL v3 Service Operation</a>	<a href="#">ITIL v3 Service Strategy</a>
<a href="#">ITIL v3 Service Transition</a>	<a href="#">Organisational Change Management Foundation</a>
<a href="#">Lean IT Foundation: Understanding Lean IT Principles &amp; Objectives</a>	<a href="#">Lean IT Kaizen: Implementing Lean IT Practices</a>

CONFERENCES & SPECIAL EVENTS
<a href="#">Pink20</a> – 24th Annual International IT Service Management Conference & Exhibition – 16-19 February, 2020 – Bellagio, Las Vegas, NV

Bring us onsite. All of Pink's courses can be delivered at your location.  
For course descriptions and more details, visit [www.pinkelephant.com](http://www.pinkelephant.com) or call +65 3158 4294 (Singapore) / +60 3 8605 3610 (Kuala Lumpur).